

	<h2 style="margin: 0;">AdvenTour Booking Form</h2>	
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Title / First Name / Surname	Nationality	Passport No.	Issue Date	Exp. Date	Date of Birth
Lead contact name					
Group members					
2.					
3.					
4.					
5.					
6.					

Address	Emergency Contact Details
Lead contact	Name Relationship Tel. No. (home) E-mail
Tel. No. (home):	
Tel. No. (work):	
E-mail:	

Travel Insurance:	On all of our tours it is compulsory that you have travel insurance. Please fill in your policy details below.					
	Policy Issuer		Policy Number		Emergency Phone No:	

TOUR CODE	TOUR NAME	Start Date
Room Type	Double ----	Twin -----
		Single -----
		Triple -----
Extra nights/transfers/rentals/half board or full board, etc. (if required)		
Special Requests (diet, food allergies, etc.)		
Inbound Flight No.	Arrival Date	Arrival Time
Outbound Flight No.	Departure Date	Departure Time

Tour Cost per person	€
Single supplement (if applicable)	+ €
Extra nights/transfers/rentals/half board or full board, etc. (if required)	+ €
Total Cost per person	€
Number in Group	X
Total Group cost	= €

How did you hear about us? (internet, Bradt Travel guide, friend, etc) – please specify	
Do you wish to receive periodic news and product information via your e-mail?	
Yes	No
Declaration:	
I have read, understood, and accept the booking conditions provided on AdvenTour or associated website, on behalf of all members of my party, by whom I am authorised to make this agreement. I enclose the deposit (as detailed below).	
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Signature	Date

Deposit: EUR 100 per person due now, payment by Visa or Master card. Full amount is payable if your departure is in less than 30 days.

Final Balance: Balance due 30 days prior to departure by bank transfer (or cash upon arrival in special cases). We will send you the invoice and our bank details.

Booking Terms & Condition

Please read carefully

AdvenTour Explorer LLC (The Company) accepts bookings subject to the following conditions:

1. Holiday contract

The holiday contract is between the Company and the client, being any person travelling or intending to travel on a tour operated by the Company. The contract including all matters arising from it is subject to Armenian law. No employee of the Company other than the director has authority to vary or omit any of these terms or promise any discount or refund.

2. To secure the booking

To secure a booking, the Company must receive payment of the deposit of EUR 100 per person paid by Visa/Mastercard (or full payment if booking within 30 days of the start of tour).

All clients (including anyone who is added or substituted at a later date), whether booking in person, by telephone, via our websites, by e-mail or by any other means, will be deemed to have agreed to the following three conditions:

- a. they have read and accepted our booking conditions and general information pages contained in our brochure and/or on our website
- b. they appreciate and accept the risks involved in adventure travel
- c. the person making the booking warrants that he/she is at least 18 years old and has full authority to enter into a contract on the basis of these conditions on behalf of all persons named on the booking and confirms that all such persons are fully aware of and accept these conditions.

A booking is accepted and becomes definite only from the date when the Company sends a confirmation letter to the client who makes the booking. It is at this point that a contract between the Company and the client comes into existence. The Company or reserve the right to decline any booking at their discretion.

3. Payment for holiday

The balance of all monies due must be received by the Company not later than 30 days before the start of tour. In the case of non-payment of the balance by the due date, the Company reserves the right to treat the booking as cancelled and cancellation charges will apply.

You can pay the remaining balance by bank transfer or Visa / Mastercard. A 5% fee is payable if your final balance (or the full amount) is paid to the Company by credit card. This is the card processing company's charge to us. Money paid to the Company by bank transfer should correspond to the amount of the invoice issued by the Operator, net of bank and other charges. In special cases the Company may agree to other special payment terms including the payment of the remaining balance in cash upon arrival in the country. In this case the remaining balance should be settled before the start of tour. Failure to settle the remaining balance will result in the cancellation of the tour.

4. Changes by the Client

- a. An administration fee of EUR 10 per booking plus any additional costs or charges incurred by us or incurred or imposed by any of our suppliers will be charged if a confirmed booking is changed. Changes are subject to availability.
- b. In certain circumstances you may be able to transfer your booking to another suitable person. If the substitution is acceptable then we will need to make an administration charge of EUR 20 per person plus any charges levied by suppliers.

5. Cancellation by the Client

Should the client wish to cancel the booking, the following cancellation charges will apply. They are calculated from the day your cancellation is received by the Company in writing:

- 30 days and more prior to departure - retention of deposit
- 29 - 15 days prior to departure - 45% of total tour price
- 14 - departure day - 100% of total tour price.

6. Complaints

Should the client have a complaint about any of their tour arrangements, the client must tell both the relevant supplier and the Company's representative at the time. It is only if the Company and the relevant supplier know about problems that there will be the opportunity to put things right. Failure to complain on the spot may result in the client's ability to claim compensation, if applicable, from the Company being extinguished or at least reduced. If the client's complaint cannot be resolved on tour they should notify the Company in writing within 28 days of their return from tour. The Company accepts liability should any part of the tour arrangements booked not be of reasonable standard. In such a case, the Company will pay reasonable compensation if the Client's enjoyment of the tour arrangements has been adversely affected but will pay no compensation if there has been no fault on the part of the Company and the reason for the failure in the tour arrangements was the

Client's fault, or due to the actions of someone unconnected with the Company or tour arrangements, or if the circumstances could not have been reasonably foreseen or avoided by the Company or its employees. The Client is also referred to the Company's right to make changes to any tour, as set out in paragraph 7.

7. Changes by the Company

While the Company will do its best to operate all tours as advertised but by accepting these conditions the Client also accepts that it may prove necessary or advisable to vary or modify a tour itinerary or its contents due to prevailing local conditions or any other reason. The Company reserves the right to change and correct errors in any of the facilities, services, prices or itineraries described in brochure and/or on websites at any time before or after your booking is confirmed. Most changes are minor.

Occasionally, we have to make a significant change. A significant change is a change made before departure which we can reasonably expect to have a major effect on your tour. If a significant change has to be made, the Company will inform the client as soon as reasonably possible, if there is time before departure.

If advised of a significant change before departure the Client will have the choice of either:

- a. accepting the changed arrangements (at additional cost if applicable); or
- b. purchasing another available tour (paying or receiving a refund in respect of any difference in price); or
- c. cancelling the tour and obtaining a full refund.

8. Cancellation by the Company

The Company reserves the right to cancel a tour in certain circumstances but will not cancel a tour less than 30 days before the start of the tour except for force majeure, cancellation of tours where minimum numbers have not been achieved or the client's failure to make all payments when due. Please note, except for "Guaranteed Departures", our tours require a minimum number of participants to enable us to operate them. If any tour does not have the minimum number of participants required to make it commercially viable, we are entitled to cancel it. We will notify you or your travel agent of cancellation for this reason not less than 30 days before the start of your tour. For "Guaranteed Departures", there is no minimum group size and we will not cancel the tour unless forced to do so by force majeure.

Unless cancellation is due to the Client's failure to pay the final balance on time, the Company will, upon cancellation, return all monies paid or offer an alternative tour of comparable standard. No compensation will be payable and the above options will not be available if we cancel as a result of your failure to comply with any requirement of these booking conditions entitling us to cancel (refer to Holiday Participation, Payment for holiday and other sections).

9. Force Majeure

Except where otherwise expressly stated in these conditions, we regret we cannot accept liability or pay any compensation where the performance or prompt performance of our obligations under our contract with you is prevented or affected by or you otherwise suffer any injury, damage, loss or expense of any nature as a result of "force majeure". In these conditions, "force majeure" means any event which we or the supplier of the service(s) in question could not, even with all due care, foresee or avoid. Such events may include whether actual or threatened war, riot, civil strife, terrorist activity, industrial dispute, natural or nuclear disaster, adverse weather conditions, disease, fire and all similar events outside our control.

10. Passports and Visas

Clients must ensure that they are aware of all relevant passport and visa requirements and that they allow adequate time to obtain them. Requirements can change and it is the Clients' responsibility to ensure that they comply with current passport, visa and health requirements and take all necessary documents with them to gain access to any country or region which forms part of the tour.

11. Holiday participation

Clients agree to accept the authority and decisions of the Company's employees and tour leaders whilst on tour with the Company. If in the opinion of any such person(s) or any other person in a position of authority (for example, hotel manager), the health, level of fitness or conduct of a client at any time before or during a tour is endangering or appears likely to endanger the health or well being of the client or any third party (including any other clients of the Company) or the safe, comfortable or happy progress of the tour, the client may be excluded from all or part of the tour without refund or recompense. Where a client is excluded, the Company will have no further responsibility towards them (including any return travel arrangements) and we will not meet any expenses or costs incurred as a result of the exclusion.

In the case of ill health, the Company may make such arrangements as it sees fit and recover the costs thereof from the client. If a client commits an illegal act (including, for example, causing any damage) the client may be excluded from the tour and the Company shall cease to have responsibility to/for them as above. No refund will be given for any unused services.

All Clients are expected to satisfy themselves prior to booking that they are fit and able to complete the itinerary of their chosen tour as described in the Company's brochures and website.

12. Local Laws

All participants in tours operated by the Company are expected to obey the laws and regulations of the countries visited and any failure to do so will relieve the Company of all obligations.

13. Liability

Tours operated or supplied by the Company have been designed to provide participants with an exposure to the true nature of the environment visited and therefore involve an element of potential risk and exposure to potential hazards over and above those associated with normal package holidays. All bookings are accepted on the understanding that the Client appreciates and accepts such risks and hazards inherent in adventure travel and that they undertake the tours featured in our programs at their own volition. If a Client participates in an activity not included as part of a tour operated by the Company, the Client accepts all responsibility for taking part in such an activity and indemnifies the Company against any and all claims related to such an activity. Where the Client suffers death, personal injury or any other loss whatsoever as a result of an activity forming part of the tour arrangements booked with the Company, the Company shall only accept responsibility if the death, personal injury or loss was caused by the negligent acts and/or omissions of the Company's employees, officers, agents, suppliers or sub-contractors. For the avoidance of doubt, the Company shall not be liable for such death, personal injury or any other loss suffered whatsoever if there has been no fault on the part of the Company or its partners, or if the cause was the fault of the Client or due to the actions of someone unconnected with the tour arrangements or due to circumstances which neither the Company nor its partners could have reasonably anticipated or avoided.

14. Your financial security

To ensure your holiday arrangements are fully protected, all money received as payment for your trip is immediately deposited in the Clients' Account. Your money remains there until your holiday is completed or the services comprising your holiday have been paid for by us. So you can relax and enjoy your holiday as your money is safeguarded.

It is important to us that you are happy with your tour and that you understand the nature of our tours. We would, therefore, ask that you take a few minutes to read these booking conditions and if you need clarification on any point please do not hesitate to contact us.